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Crown Law publishes guidance on expressing concerns about the conduct of Crown prosecutions

Crown Law has published guidance to let members of the public know how to raise concerns they have or how to make a complaint about the conduct of Crown prosecutors.

“Crown Solicitors and the Crown prosecutors that work for them are expected to provide high-quality service and to carry out their work properly. This involves a commitment to represent the Solicitor-General with high standards of personal and professional conduct.

“Sometimes things don’t go as they should and when this happens, we want the people with a clear personal interest in that prosecution to know what they can do. This guidance makes it clearer to members of the public when and how to express concerns or make formal complaints, and also what we can’t help them with,” says Madeleine Laracy, Deputy Solicitor-General, Criminal.

Crown Law is responsible for receiving concerns or complaints that relate to Crown prosecutors because the Solicitor-General, who leads the Crown Law Office, has specific responsibilities for the conduct of Crown prosecutions and that oversight function is exercised day to day by the Deputy Solicitor-General, Criminal.

Crown Law does not receive a great number of complaints about Crown prosecutions but recognises that published guidance will support accountability. In the 2024/25 reporting period, Crown Law received two complaints about Crown prosecutor conduct. During that period there were 5,572 prosecutions disposed of.

“We have been working on our complaints processes for some time”, says Ms Laracy. “It is important for public confidence in prosecution processes that there are publicly available documents which easily explain how affected people, especially victims, can ask questions or express concerns.”

ENDS

To learn more about expressing concern about Crown prosecutions, please visit the Crown Law website at [Crown Solicitor Network » Crown Law](#)