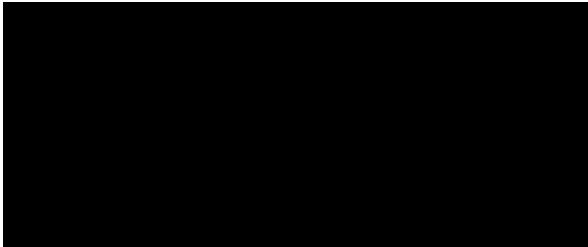


19 September 2023



Official information request: Settlements to staff for complaints

1. I refer to your official information request dated 15 August 2023:
 - 1.1 *“how many settlements have been paid out to staff for complaints against the department/agency over the last year, the last five years and the last ten years?”*
 - 1.2 *how many of those settlements included non-disclosure agreements?”*
2. We have reviewed our records and have identified two settlements within the last ten years that we consider are in scope of your request.
 - 2.1 One complaint was raised by the Public Service Association on behalf of its members and settled in the 2016/17 financial year. This settlement did not include a non-disclosure agreement.
 - 2.2 One complaint was raised and settled in the 2017/18 financial year. This complaint/settlement includes a non-disclosure agreement.

Proactive release

3. Please note that we may publish this response (with your personal details redacted), and any related documents, on Crown Law’s website if we decide proactive release of this information is or may be in the public interest. If you have any concerns about this, please let us know within 10 working days of the date of this letter.
4. You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.
5. If you wish to discuss this decision with us, please feel free to contact 